

Systemtech **ONDEMAND***

Remote Access and Management System for Remote Device Control Applications

Management and control of remote site devices used in today's distributed and dynamic automation applications can create costly service and support issues.

Many VARs and integrators have approached remote site service and support through dispatching trucks and expensive technicians. Some have attempted communication approaches fraught with security risks, while others have elected to install an expensive, dedicated computer at the remote site.

Regardless of approach, the inherent costs continue to escalate and reaction to customer problems is measured in hours and days.

No longer! With the Systemtech **ONDEMAND** Remote Access and Management system, your service techs or customer support group can access any customer device or application remotely from anywhere you have an Internet connection...*office, help desk, home, or even a wireless connection from a laptop!*

The Systemtech **ONDEMAND** system is a robust, user friendly and secure solution that addresses remote access and management problems. The software suite offers:

“Plug-n-Play” Simplicity. A pre-configured Systemtech network server is operational minutes after unpacking and connecting the unit.

Always-On Support. The remote network server automatically connects to the host server, reconnects if the connection is disrupted and maintains the connection until you or your customer ends the relationship.





Scalable. Support your remote devices anywhere in the world.

The software suite includes (1) host server software that runs on any hardware platform with Windows XP Pro, Vista Pro or Windows Server; and (2) remote device software that can be pre-configured and installed on Systemtech network device server and gateway products.

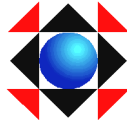


The Systemtech **ONDEMAND** system is an ideal solution for accessing and managing distributed serial devices in application automation systems that manage or control **HVAC, Lighting, Home Automation, Security, Air Filtration, Irrigation and Locking Systems, as well as ATM and Fuel Tank Networks.** It's fast, easy and secure.

Key Systemtech **ONDEMAND** Features:

-  **No modification required to the remote site network**
-  **Firewall friendly... works with your existing firewall**
-  **No static IP address or Internet address required**
-  **Solution is fully integrated and “Plug-n-Play”**
 - ▶ Systemtech Device Server can be pre-configured
-  **SSL Encryption on selected models**
-  **User friendly... browser-based install and configuration of server**

The Systemtech **ONDEMAND** software suite, coupled with Systemtech's industry leading network server and gateway products, provides *VARs, integrators and installers with a secure, trouble free remote site access and management solution for the highest degree of customer service... and it saves time and money!*



Systemtech **ONDEMAND***

Remote Access and Management System

System Overview & Requirements

Host Server Software

- ▶ Enables pre-configured Systemtech network servers or gateways to provide access to serial ports on remote devices.
- ▶ System Platform requirements: 4GB internal memory (min); dual core processor.
- ▶ Runs on XP Pro, Vista Pro or Windows Server.
- ▶ Web browser-based management.

Application Admin, Management, & Control

- ▶ Transparent access and control of remote serial-based devices.
- ▶ Effected from any PC over an Internet connection.
- ▶ Systemtech's NativeCOM port redirector software can facilitate access to remote device servers.

Security & Encryption

- ▶ SSL communications from remote unit to server optional on selected models.
- ▶ SSL Encryption optional from NativeCOM client to server.
- ▶ No need to open firewall at the remote site to third parties.

Network Device Servers

The Systemtech **ONDEMAND** software suite can be ordered for configuration with Systemtech's:

- ▶ NDS/1000, NDS/5000 and NDS/6000 Network Device Servers
- ▶ iNS/3000 and ixNS/3000 Industrial Network Servers
- ▶ IPG/7000 Internet Payment Gateways

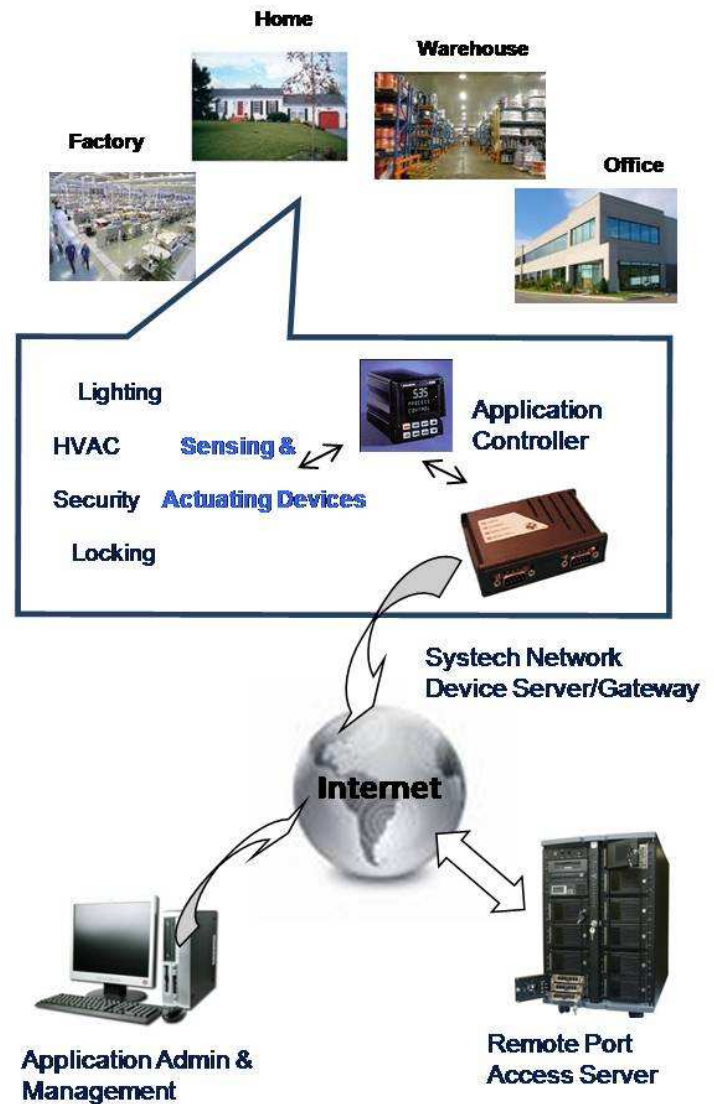
Contact Systemtech Sales:

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sales@systech.com

Visit us at www.systech.com

The Systemtech **ONDEMAND** system uses a straightforward administrator, server user and client hierarchy, which enables connecting an end user seamlessly to the integrator/installer.



Systemtech **ONDEMAND** software suite is available under license from Systemtech for use with Systemtech's Network Device Servers, Industrial Network Servers, and Internet Payment Gateways.

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* Systemtech ONDEMAND software suite patent pending.